

**● PRINTER RUSH ●**  
**(PTO ASSISTANCE)**

Application :	09/326,258	Examiner :	VU
From:	MR	Location:	IDC FMF FDC
		GAU :	
		2154	
		Date: 04-08-05	
		Tracking #:	06081010
		Week Date: 02-28-05	

DOC CODE	DOC DATE	MISCELLANEOUS
<input type="checkbox"/> 1449		<input checked="" type="checkbox"/> Continuing Data
<input type="checkbox"/> IDS		<input type="checkbox"/> Foreign Priority
<input type="checkbox"/> CLM		<input type="checkbox"/> Document Legibility
<input type="checkbox"/> IIFW		<input type="checkbox"/> Fees
<input type="checkbox"/> SRFW		<input type="checkbox"/> Other
<input type="checkbox"/> DRW		
<input type="checkbox"/> OATH		
<input type="checkbox"/> 312		
<input checked="" type="checkbox"/> SPEC	06-04-99	

[RUSH] MESSAGE:

① Page 4 line 13 of specification has  
a blank line.

② Continuing data is listed in palm  
sheet but not in specification.

Thank you,  
MR

[XRUSH] RESPONSE:

① Nothing missing per "Patrick Wren"  
4-29-05 Attorney

② Corrected

See Attachment

INITIALS: KR

NOTE: This form will be included as part of the official USPTO record, with the Response document coded as XRUSH.

REV 10/04

*This application claims benefit of Provisional Appl. 60/088,140  
and 60/088,141 both filed June 5, 1999.*

*5-5-05*

**Title: REAL TIME INTERNET COMMUNICATIONS SYSTEM**

**TECHNICAL FIELD**

5 The invention relates to global network communications systems; more particularly, it relates to system and processes for a real time internet communications system.

**BACKGROUND OF THE INVENTION**

New Internet communication functions have been developed in the last few years. Net users (that is, persons browsing or surfing on the Net) can enter virtual 'rooms' and 'chat' with each other. In another recently known function, two users can each run a program that works in conjunction with their browsers that allows one (the 'leader') to control the other user's browser, at least to the extent of pointing that browser to a location on the Net chosen by the leader. More recently appearing are various collaboration programs that, when all collaborators are running the program and are all logged onto the Internet, allow a preselected group of users to collaborate.

What is needed is a way for users to collaborate on the fly, and without having to own or download any programs that then stay resident on the user's computer.

Conventionally, there are only variations on shrink wrap and click wrap sales of software as product, with conventional business models for this kind of commerce. 20 But software sales in these models all to some extent create a need for updates and distributions and rollouts that are expensive and time consuming.

What is needed is a business system that makes highly productive software available to businesses and end users, but which is not purchased by customers or end users, has no conventional distribution system, and never requires update, 25 installation or rollout by the customer or end user.

Some of these concerns have been addressed by a variety of companies with differing levels of technology. They range from the "poorly financed and positioned" to the "very well funded with strong niche markets". At this time, however, it is

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## Fax Transmission

To: Supervisor Rory Birch Fax Number: 1 703-305-4372

Company : USPTO Office of Patent Publications, QA Date : 4/29/05

From : Patrick M. Dwyer Pages including cover page: 1

Subject : SESSIO.P01 - SN 09/326,258

### Message:

Ms. Birch

This will confirm our discussion this morning on the above case. I understand no further action is required of applicant in this case

The line and page to which you refer (page 4, line 13) does intentionally included a blank space, to wit:

"An optional ... message ... is displayed ... to the effect of 'we're connecting you to \_\_\_\_', or the like."

Where that blank space is intended, by way of example, to represent the name or office or whomever the caller is being connected to. This kind of example is standard in the customer service industry and should present no problems to the reader.

Patrick Dwyer - 32411, attorney of record

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## Fax Transmission

To: Supervisor Rory Birch Fax Number: 1 703-308-5065  
Company : USPTO Off Patent Publ, QA Date : 4/29/05

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From : Patrick M. Dwyer Pages including cover page: 1  
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